

Corrigendum III
ONE STATE ONE eCHALLAN
RFP REFERENCE No: DGP/17-A/6162/E-Challan/6/2018 Dated: 09.02.2018

Corrigendum Release Date : 09/03/2018

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1 Revised Key Events and Dates

(Changes Highlighted in **YELLOW**)

S. No.	Information	Details
1.	RFP Download Date	Start : 09.02.2018 5:00 pm End : 28.03.2018 3:00 pm
2.	Last date to send in Pre-Bid Queries to be sent to piplanning.traffic@mahapolice.gov.in	17.02.2018, 3:00 pm
3.	Pre- bid conference Only Bidders who have bought the tender document shall be allowed to attend the pre-bid conference along with 2 additional members. It will be mandatory to produce the receipt of tender document payment for admission.	Date & Time 20.02.2018 11:00 am Venue: Traffic Police Headquarters, Mumbai Sir Pochkanwala Road, Worli Mumbai - 400018
4.	Posting of response to Pre-bid queries	By 09.03.2018 5:30 pm
5.	Release of Response to Clarification would be available https://mapo.maharashtra.etenders.in	Highway Police e-Tender Portal: https://mapo.maharashtra.etenders.in
6.	Last date& Time (deadline) for online submission of bids at Highway Police e-Tender portal	From 09.02.2018 5.00 pm upto 28.03.2018 5:00 pm
7.	Technical and commercial bid closing	31.03.2018 10:00 am to 31.03.2018 5:00 pm
8.	Online Final Confirmation	From 02.04.2018 9:00 am upto 03.04.2018 5:00 pm
9.	Opening of Pre-Qualification proposals	From 04.04.2018 11:00 am upto 04.04.2018 5:00 pm
10.	Opening of Technical proposals	From 04.04.2018 11:00 am upto 04.04.2018 5:00 pm
11.	Opening of Financial proposals	From 13.04.2018 11.00 am upto 13.04.2018 3.00 pm

2 Revised Pre-Qualification Criteria

(Text highlighted in **YELLOW** are the changes)

S. No.	Criteria	Supporting Documents
PQ-1	<p>The Bidder, or the Lead Bidder & members in case of Consortium, should be registered under the Companies Act, 1956, or The LLP Act 2008 or The Partnership Act 1932, with registered offices in India.</p>	<p>Copy of Certificate of Incorporation & PAN Card signed by Authorized Signatory of the Bidder (For both Lead Member and Consortium Members)</p> <p>In case of Consortium, copy of the Joint Consortium Agreement, clearly specifying the roles and responsibilities and stake percentage of each of the members in the consortium, should be provided. Information to be provided as per as per format in Section 10, of this RFP</p>
PQ-2	<p>The Bidder, or the Lead Bidder in case of Consortium, should be in existence for minimum of 5 years in India and should have functional office in Maharashtra with dedicated technical & maintenance staff in Maharashtra Office</p> <p><i>Note: If the Bidder, or the Lead Bidder in case of Consortium, at the time of bidding, does not have a local support office in Maharashtra then a mandatory undertaking, on the Bidder's letter head duly signed by the Authorised Signatory of the Bidder, has to be submitted confirming, that in the event of selection for award of contract, an office will be opened within 2 months from the date of signing of the contract.</i></p>	<p>Copy of Certificate of Incorporation, Service Tax, MoA signed by Authorized Signatory of the Bidder and</p> <p>Mandatory Undertaking on the Bidder's letter head, committing to setup the office within 2 months of signing of Contract as per format in Section 10 duly signed by the Authorised Signatory of the Bidder</p>
PQ – 3	<p>The Bidder, or the Lead Bidder in case of Consortium, should have an average annual</p>	<p>Audited Balance sheet and Profit & Loss account statement of the Bidder</p>

S. No.	Criteria	Supporting Documents
	<p>turnover of at least Rs. 20 Crores from the last three audited financial years (FY 2014-15, FY 2015-16, FY 2016-17) from the IT/ICT/ITES* services</p> <p>In case of Consortium, the member/s, other than the Lead Bidder, should have an average annual turnover of at least Rs. 1 Crore from the last three years (FY 2014-15, FY 2015-16, FY 2016-17) from the IT/ICT/ITES services</p>	<p>(Lead Member and Other Members in case of Consortium) for each of the last three audited financial years FY 2014-15, FY 2015-16 and FY 2016-17.</p> <p>Certificate duly signed by Statutory Auditor of the Bidder or Certified Chartered Accountant for average annual turnover from IT services in the format specified in Section 10 of this RFP</p> <p>For this purpose, financial turnover of Parent Organization will be considered, only if the bidding entity is 100% subsidiary of the parent company</p>
PQ - 4	<p>The Sole Bidder, or the Lead Bidder in case of Consortium, should have a positive net worth (measured as paid-up capital plus free reserves) of at least Rs. 5 Crores in any of the last three audited financial years (FY 2014-15, FY 2015-16, FY 2016-17).</p>	<p>Audited Balance sheet and Profit & Loss account statement of the Bidder (Lead Member and Other Members in case of Consortium) for each of the last three audited financial years FY 2014-15, FY 2015-16 and FY 2016-17.</p> <p>Certificate duly signed by Statutory Auditor of the Bidder or Certified Chartered Accountant for average annual turnover from IT services in the format specified in Section 10 of this RFP</p>

S. No.	Criteria	Supporting Documents
		For this purpose, net-worth of Parent Organization will be considered, only if the bidding entity is 100% subsidiary of the parent company.
PQ – 5	The Bidder, or the Lead Bidder in case of Consortium, should have at least 75 IT/ICT/ITES resources on its payroll as on the date of submission of bid	Self-Certified letter by the HR head on the letter head of the Company / Firm / Agency duly signed by the Authorised Signatory of the bidder
PQ – 6	<p>The Bidder, or any member in case of the Consortium, in last 5 years (FY 2012-13, FY 2013-14, FY 2014-15, FY 2015-16, FY 2016-17) should have experience of:</p> <ul style="list-style-type: none"> a. At least One (1) IT/ICT/ITES Project with project value of at least Rs. 20 Cr, in India with Government/PSU/ULBs Or b. At least Two (2) IT/ICT/ ITES Projects, each with project value of at least Rs. 10 Cr, in India with Government/PSU/ULBs by any Member of the Consortium Or c. At least Four (4) IT/ICT/ITES Projects, each with project value of at least Rs. 5 Cr, in India with Government/ PSU/ULBs by any Member of the Consortium. 	Work order (WO)/ Contract documents or completion certificates and Project Citation in the attached format. The supporting documents shall mandatorily mention the value of project and duration of the contract. The project should have completed go-live and in maintenance phase with formal documentation.
PQ - 7	The Bidder, or the Lead Bidder in case of Consortium, shall submit the OEM authorization letter for all products to be supplied.	Manufacturer Authorization Form (MAF) from the respective OEM(s) clearly mentioning the name of the tender/RFP and tender/RFP number for which the MAF has been issued and date of MAF submission

S. No.	Criteria	Supporting Documents
PQ – 8	The OEM of Handheld Device should have a good global track record to ensure supply of a tried and tested world class product and should have supplied at least 10000 nos. of POS mobile devices globally.	<p>Self-Attested Letter by each Company/ Firm/ Agency. Names and contact details of Clients to be provided for reference.</p> <p>Such OEM shall have its own or authorised Service Center in India for Repair and Maintenance of Devices. In case such centres are not available, the Vendor shall ensure that such facility is available, within one (1) month of signing of Contract.</p> <p>OEM Shall provide a letter on its letter head signed by appropriate authority</p>
PQ -9	In case of Consortium, a Joint Consortium agreement shall be executed, providing the details of consortium partners and Authority letter from all partners in favour of the Lead Bidder.	Joint Consortium Agreement duly signed by all members of the Consortium
PQ - 10	The Sole Bidder or all members in case of a Consortium & OEMs should not be black-listed and/or barred by any State or Central government agency/ government undertaking/ PSUs/ UT and/or by any of the competent courts, in India, for any default at time of submission of bid against this RFP.	Self-Declaration on company letter head duly signed by the Authorized Signatory of the bidder (for Sole Bidder or for all members in case of a Consortium)

3 Revised Technical-Qualification Criteria

(Text highlighted in **YELLOW** are the changes)

S. No.	Criteria	Basis of Valuation	Maximum Marks	Supporting documents
A	Commercial & Professional Strength of the Bidder		20	
A1	Average Annual Turnover of Bidder, or the Lead Bidder, in case of Consortium, from last 3 fiscal years (FY 14-15, FY 15-16 and FY 16-17)	<p>≥ Rs.20 Cr. and < Rs 30 Cr. : 8 mark</p> <p>≥ Rs. 30 Cr. and < Rs. 40 Cr. : 9 marks</p> <p>≥ Rs. 40 Cr :10 marks</p>	10	<p>Audited Balance sheet and Profit & Loss account statement of the Bidder (Lead Member and Other Members in case of Consortium) for each of the last three audited financial years FY 2014-15, FY 2015-16 and FY 2016-17.</p> <p>Certificate duly signed by Statutory Auditor of the Bidder or Certified Chartered Accountant for average annual turnover from IT services in the format specified in Section 10 of this RFP</p> <p>For this purpose, turnover of Parent Organization will be considered, only if the bidding entity is 100% subsidiary of the parent company.</p>

S. No.	Criteria	Basis of Valuation	Maximum Marks	Supporting documents
A2	Number of IT/ICT/ITES Employees on the payroll of Bidder or Lead Bidder in case of consortium as on the date of submission of bid for this RFP.	<p>≥ 75 and < 250 : 8 mark</p> <p>≥ 250 and < 500 : 9 marks</p> <p>≥ 500 : 10 marks</p>	10	Self-Attested Letter by HR head in letter head of the Company / Firm / Agency
B	Experience of the Bidder and Consortium		30	
B1	Experience of Lead bidder or any member in case of consortium One Large IT/ITES implementation project in Government/ PSU/ULBs. Single project order value	<p>≥20 Cr and < 30 Cr=11 Marks</p> <p>≥30 Cr and < 40 Cr= 12 Marks</p> <p>≥= 40 Cr = 14</p>	14	Work Orders / Completion Certificate / Authorized Letters etc. from the Client and citations as per the format provided in Section 10 of this RFP duly signed by the authorized signatory of the bidder. The project should have completed go-live and in maintenance phase with formal documentation.
B2	Experience of Bidder or Lead Bidder and Consortium members in case of consortium or OEM H/W or S/W Provider should have	<p>1 Project = 12 Marks</p> <p>2 Projects = 13 marks</p> <p>3 Projects = 15 marks</p>	15	Work Orders / Completion Certificate / Authorized Letters etc. from the Client and citations as per the format provided in

S. No.	Criteria	Basis of Valuation	Maximum Marks	Supporting documents
	<p>experience of similar projects with min. 50 devices in India during last 5 years preceding last date of submission of bid.</p> <p>Note: Similar Projects includes Integrated Traffic Management Solution/ ANPR Challan/CCTV based e-challan/e-challan implementation.</p> <p>Please note : Experience of only Valid OEM H/W or S/W provider whose MAF has been submitted along with the bid shall be considered</p>			<p>Section 10 of this RFP duly signed by the authorized signatory of the bidder. The project should have completed go-live and in maintenance phase with formal documentation.</p>
B3	<p>The Lead Bidder or in case of Consortium, the software solution provider, should have a valid CMMI Level 3/5 Certification as on the date of submission bid for this RFP</p>	<p>CMMI Level 3/5 Certification : 1 Mark</p>	<p>1</p>	<p>Certificate from a competent authority duly signed by the Authorized Signatory of the bidder.</p>
C	Project Implementation Team		<p>10</p>	

S. No.	Criteria	Basis of Valuation	Maximum Marks	Supporting documents
C1	Project Manager - Experience in IT consulting/ e-Governance of Minimum 8 years. Should be BE/ B. Tech. / MBA/MCA/MCS/MCM (Computer Science/ IT/ ETC)	8-11 yrs. : 2marks 12-15 yrs.: 3 marks >15 yrs. : 4 marks	4	Provide the roles against which the CVs have been provided by the Bidder as per the format provided in Section 10 of this RFP duly signed by the Authorized Signatory of the bidder.
		Experience in minimum of 1 project in areas of <i>Integrated Traffic Management Solution</i> <ul style="list-style-type: none"> • ANPR based eChallan • eChallan • CCTV based eChallan • eChallan Integration with CCTV • mChallan projects <i>Handheld Device based challan</i>	1	
C2	Solution Architect – Minimum 8 Years of experience. Should be BE/ B. Tech. /MBA/MCA/MCS/MCM (Computer Science/ IT/ ETC)	8-11 yrs. : 2 marks 12-15 yrs.: 3 marks >15 yrs. : 4 marks	4	Provide the roles against which the CVs have been provided by the Bidder as per the format provided in Section 10 of this RFP duly signed by the Authorized Signatory of the bidder.
		Experience in minimum of 1 project in areas of <i>Integrated Traffic Management Solution</i>	1	

S. No.	Criteria	Basis of Valuation	Maximum Marks	Supporting documents
		<ul style="list-style-type: none"> • ANPR based eChallan • eChallan • CCTV based eChallan • eChallan Integration with CCTV • mChallan projects • Handheld Device based challan 		
D	Hand Held Device		15	
D1	Weight of Handheld Device with Printer	>=550 and <600 = 12 >=500 and <550 = 13 <500 = 15	15	Details to be demonstrated
E	Overall Solution Design and Approach & Methodology		15	
E1	Overall solution design, architecture, Security, Integration Aspects (Aaple Sarkar, CCTV, and Vahan Sarathi etc), Scalability, workflow & interface with the optimum hardware requirement to meet the application SLA	Qualitative assessment based on Demonstration of understanding of the Department's requirements through providing: <ul style="list-style-type: none"> - Solution proposed and its components, - Technologies used, 	5	Details to be provided in Technical Proposal

S. No.	Criteria	Basis of Valuation	Maximum Marks	Supporting documents
		<ul style="list-style-type: none"> - Learning on Issues - Challenges - Challenges likely to be encountered - Mitigation proposed 		
E2	Operations, Management and handholding Plan	Qualitative assessment based on <ul style="list-style-type: none"> - Understanding of the objectives of the assignment: The extent to which the Systems Implementer's approach and work plan respond to the objectives indicated in the Statement/Scope of Work - Completeness and responsiveness: The extent to which the proposal responds exhaustively to all the requirements of all the Terms of Reference 	5	Details to be provided in Technical Proposal

S. No.	Criteria	Basis of Valuation	Maximum Marks	Supporting documents
		- Qualitative assessment based on how the stipulated time period of the Installation and Commissioning will be achieved by the Bidder.		
E3	Solution Innovation, over and above the desired functionalities, if any	Qualitative assessment of new ideas and innovative solutions provided for implementation of the project	5	Details to be provided in Technical Proposal
F	Presentation and Demo		10	
F1	Demonstration of Functionality	Assessment on readiness of application, ease of use of application, integration readiness	3	Details to be demonstrated
F2	Device Features	Device features like battery capacity, screen visibility, ruggedness, and other unique features beneficial to the project.	5	Details to be demonstrated
F3	Presentation Q & A	Assessment based on Q&A with the stake holder based on the	2	Details to be provided in writing for Q&A post

S. No.	Criteria	Basis of Valuation	Maximum Marks	Supporting documents
		answers provided by the bidder		presentation within 2 working days
Grand Total			100	

- 1 Highway Police may seek clarifications from the Bidder on the Technical Proposal. Any of the clarifications by the Bidder on the Technical Proposal should not have any commercial implications.
- 2 The technical Proposal shall comprise of all necessary supporting documents to substantiate the Pre-qualification criteria, Technical Evaluation Criteria, Hand-Held Specifications Checklist, Annexure 2, Annexure 3, Annexure 5, Annexure 6, Annexure 7, Annexure 8, Annexure 10, Annexure 11, Annexure 13, Annexure 14 as specified in this RFP or any other document that is required for pre-qualification and technical criteria.

4 Format for Physical EMD

To,
THE DIRECTOR GENERAL OF POLICE
MAHARASHTRA STATE, STATE POLICE HQ
SHAHID BHAGAT SINGH MARG
COLABA, MUMBAI - 400001

Whereas <<Name of the bidder>> (hereinafter called 'the System Integrator') has submitted the bid for Submission of RFP <<RFP Number>> dated <<Date>> for <<Name of the assignment>> (hereinafter called "the Bid") to << Department >>.

Know all Men by these presents that we <<... >> having our office at <<Address>> (hereinafter called "the Bank") are bound unto the << Department >> (hereinafter called "Maharashtra Police ") in the sum of Rs. <<Amount in figures>> (Rupees <<Amount in words>> only) for which payment well and truly to be made to the said Maharashtra Police, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this <<Date>>.

The conditions of this obligation are:

1. If the Bidder having its bid withdrawn during the period of bid validity specified by the Bidder on the Bid Form; or
2. If the Bidder, having been notified of the acceptance of its bid by Maharashtra Police during the period of validity of bid

- (a) Withdraws his participation from the bid during the period of validity of bid document; or
- (b) Fails or refuses to participate in the subsequent Tender process after having been short listed;

We undertake to pay to Maharashtra Police up to the above amount upon receipt of its first written demand, without Maharashtra Police having to substantiate its demand, provided that in its demand Maharashtra Police will note that the amount claimed by it is due to it owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to <<insert date>> and including <<extra time over and above mandated in the RFP>> from the last date of submission and any demand in respect thereof should reach the Bank not later than the above date.

NOTWITHSTANDING ANYTHING CONTAINED HEREIN:

- I. Our liability under this Bank Guarantee shall not exceed Rs. <<Amount in figures>> (Rupees <<Amount in words>> only)
- II. This Bank Guarantee shall be valid up to <<insert date>>
- III. It is condition of our liability for payment of the guaranteed amount or any part thereof arising under this Bank Guarantee that we receive a valid written claim or demand for payment under this Bank Guarantee on or before <<insert date>>) failing which our liability under the guarantee will automatically cease.

(Authorized Signatory of the Bank)

Seal:

Date:

5 Bank Account Details for EMD and PBG

As per RBI guidelines it is responsibility of bidder to provide the bank details of department to the bank and ensure that the issuing bank informs through "SWIFT" regarding the BG issuance to the receiving bank. Bank details are given below.

S. No.	Particulars	Information
1.	Bank Name	ICICI Bank
2.	Account No.	039305006767
3.	Branch Name	Backbay Reclamation
4.	IFSC Code	ICIC0000393

6 Turnover & Networth details of Lead Bidder

<< To be printed on Statutory Auditor's Letter head or Certified Chartered Accountant's letter head of the Bidder, Lead bidder to also sign the same document and certify, if running in multiple pages should have sign and seal on all pages>>

TO WHOMSOEVER IT MAY CONCERN

Subject: Request for Proposal for Design, Build, Operate & Maintain (DBOM) of State-Wide e-Challan System to Highway Police

Ref: RFP No.: _____ **Dated** _____

This is to certify turnover & net worth of last three years for M/s _____

SI No	Year	Lead Turnover	Net worth
1	2014-15		
2	2015-16		
3	2016-17		
Average Annual Turnover [(1+2+3)/3]			

Thanking you,

(Signature, Name and Designation of the
Authorized signatory of the Bidder)

(Signature and Name of the Certified
Auditor)

7 Turnover details of Consortium Partner

<< To be printed on Statutory Auditor's Letter head or Certified Chartered Accountant's letter head of the Bidder, Lead bidder to also sign the same document and certify, if running in multiple pages should have sign and seal on all pages>>

TO WHOMSOEVER IT MAY CONCERN

Subject: Request for Proposal for Design, Build, Operate & Maintain (DBOM) of State-Wide e-Challan System to Highway Police

Ref: RFP No.: _____ **Dated** _____

This is to certify turnover & networth of last three years for M/s _____

SI No	Year	Lead Turnover
1	2014-15	
2	2015-16	
3	2016-17	
Average Annual Turnover [(1+2+3)/3]		

Thanking you,

(Signature, Name and Designation of the
Authorized signatory of the Consortium Partner)

(Signature and Name of the Certified
Auditor)

8 Correction in Clause 6.4.4

It is to clarify that clause under section 6.4.4 “Core Features of eChallan Issuance”, Point no. xiv “Aadhaar Integration” stands deleted.

9 Response to Pre-Bid Queries

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
1	11	1.1, 6	Last date & Time (deadline) for online submission of bids at Highway Police e-Tender portal; From 09.02.2018 5.00 pm up to 06.03.2018 5.00pm	Please clarify that before which date Original copy of Bank Guarantee is to be submitted.	EMD needs to be submitted before the Last date and Time of bid submission. i.e. before 28.03.2018 5 pm to Shri Shivaji Dnyandeo Phadtare, PI Planning, Traffic Police, Headquarters, Mumbai Sir Pochkanwala Road, Worli Mumbai - 400018
2	11	1.1, 9	Opening of Pre-Qualification proposals; From 12.03.2018 11:00 am up to 12.03.2018 5:00 pm		
3	12	1.2, 1	Earnest Money Deposit (EMD) in the form of Bank Guarantee . (To be submitted physically at the below mentioned address before the last date and time of bid submission. Failure to do so may lead to disqualification)		
4	16	2.3	The Bidder should submit the original copy of the BG to Highway Police before the time of Pre-Qualification Envelope openingThe bank details for submission of Earnest Money Deposit		

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
			(EMD) in BG Format is given below:		
5	11	1.1 Point 6	Bid Submission Date of 06.03.2018	We appreciate that the authority understands the complexity of the solution and combined with analysis study required for integration with city wide CCTV System, the due dates of submission should be extended, hence we request the authority to provide a submission date of minimum 4 weeks from the date of publish of corrigendum.	Please Refer to Corrigendum for the revised dates.
6	15	2.1 Consortium Partners	13. The Lead Member shall be solely liable to and responsible for all obligations towards Highway Police for performance of works/services including that of its partners/associates under the contract.	We request that the clause be modified to the effect : " The lead member and the consortium members will be individually and severably responsible for all obligations towards Highway Police for performance of Works/Services including that of its partners/associates under the contract." This will ensure that though the overall responsibility is with the lead bidder, members of consortium also are aware of their responsibilities towards the work associated with this RFP.	No Change. As per RFP

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
7	17	2.3,9	The bank details for submission of Earnest Money Deposit (EMD) in BG format is given below	Please clarify, Where to mention these bank details in the given format of BG.	In case of physical EMD please provide these details to the issuing bank. Refer to corrigendum for the details.
8	19	2.9 Right To Termination	Highway Police may terminate the RFP process at any time and without assigning any reason. Highway Police makes no commitments, express or implied, that this process will result in a business transaction with anyone.	We request the Highway Police department to kindly consider assigning a reason for the Termination of the RFP since all the companies invest considerable amount of time and effort to respond to a RFP. Failure to provide a comprehensive reason may not elicit future response during a re-tender of the same opportunity. Also, in this event, request immediate release of all the EMDs.	No Change. As per RFP

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
9	20	2.13 Patent Claim	<p>In the event of any claim asserted by a third party of infringement of copyright, patent, trademark or industrial design rights arising from the use of the Goods or any part thereof, the Bidder shall expeditiously extinguish such claim. If the Bidder fails to comply and Highway Police is required to pay compensation to a third party resulting from such infringement, the Bidder shall be responsible for such compensation, including all expenses, court costs and lawyer fees. Highway Police shall give notice to the successful Bidder of any such claim and recover it from the Bidder if required.</p>	<p>Request inclusion of this clause towards the end" provided, however, that a Bidder's obligation shall not extend to Losses that arise out of or result from the negligence, willful misconduct, or breach of this Agreement by Client or Client's personnel. Further, Bidder shall have no indemnification obligation under this Section 5.7.2 for any Losses resulting from or arising out of: (a) the combination of the Deliverable by Client with any items not supplied by Bidder; (b) the modification of any Deliverable by Client, or by Bidder in compliance with specific written design specifications or instructions provided by Client and required by Client to be followed by Bidder; (c) the direct or contributory infringement by Client through the use of any Deliverable other than in accordance with the terms and conditions of this Agreement or the applicable SOW; (d) use of any Deliverable by Client other than in accordance with the terms and conditions of this Agreement or the applicable SOW; or (e) continued allegedly infringing activity by (or permitted or enabled by) Client after Client has been notified by Bidder of the possible infringement, in each case to the extent such infringement would not occur or exist but for the actions described in (a) – (e).</p>	<p>No Change. As per RFP</p>

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
10	20	2.14 Intellectual Property Rights	During and after the end of the contract period or on surrendering or termination of contract the all data/information/content any information generated during this period the Highway Police owns exclusive Intellectual Property Rights of the same, the Bidder /any associated member of Bidder cannot claim for any rights on the same.	We request that the department considers exclusion of pre-existing IP, thrid party softwares and tools and derivates thereof.	The RFP does not talk about rights for pre-existing IP.
11	22	3.1 Online Bid Submission	5. It is required that all the Bids submitted in response to this RFP should be unconditional in all respects, failing which Highway Police reserves the right to reject the Bid.	Any bid is subject to have deliberations around the clauses mentioned which needs to be mutually discussed and agreed upon. Hence we request amendment to this clause to allow for submission with due assumptions and deviations, if any, which needs to be finalized during the signing of the contract.	No Change. As per RFP
12	24	3.8 Disqualification	2. During validity of the Proposal, or its extended period, if any, the Bidder increases his quoted prices.	If the bid is extended beyond the initial validity period of 180 days, the prices are subject to changes and hence request the department to take cognizance of this fact and request for a resubmission of the commercials only. No OEM can provide a price validity beyond 180 days owing the various reasons.	No Change. As per RFP.

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
13	26	4.2 Overall Evaluation Process	iv. The Bid Evaluation Committee reserves the right to accept or reject any or all bids without giving any reasons thereof.	As mentioned earlier, request department to assign due reason for disqualification .	No Change. As per RFP
14	27	4.3.1, PQ-2	Copy of Certificate of Incorporation, Service Tax, MoA signed by Authorized Signatory of the Bidder	With effect from 01/07/2017, GST is started instead of Service Tax, Please clarify.	Refer to corrigendum for details
15	Can we show GSTN Certificate in place of Service Tax Certificate?			Refer to corrigendum for details	
16	28	4.3.1, PQ-4	The Sole Bidder, or the Lead Bidder in case of Consortium, should have a positive net worth (measured as paid-up capital plus free reserves) of at least Rs. 5 Crores in any of the last three audited financial years (FY 2014-15, FY 2015-16, FY 2016-17).	The Sole Bidder, or the Lead Bidder in case of Consortium, should have a positive net worth (measured as paid-up capital plus free reserves) in any of the last three audited financial years (FY 2014-15, FY 2015-16, FY 2016-17).	No Change. As per RFP
17	Here again, we request the department to increase the Positive Net Worth to atleast Rs. 100 Crores on average for the last three financial years.			No Change. As per RFP	
18	28	4.3.1 Pre-Qualification Criteria - Envelope A	PQ – 3 The Bidder, or the Lead Bidder in case of Consortium, should have an average annual turnover of at least Rs. 20 Crores from the last three audited financial years (FY 2014-15, FY 2015-16, FY 2016-17) from the IT/ICT/ITES* services	We request that the average annual turnover of the Lead bidder be increased to atleast Rs.250 Crores for the last three audited financial years. This will give the Department of the financial confidence of the bidding entity.	No Change. As per RFP

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
19	29	4.3.1 PQ 6	<p>The Bidder, or any member in case of the Consortium, in last 5 years (FY 2012-13, FY 2013-14, FY 2014-15, FY 2015-16, FY 2016-17) should have experience of:</p> <p>a. At least One (1) IT/ICT/ITES Project with project value of at least Rs. 20 Cr, in India with Government/PSU/ULBs Or</p> <p>b. At least Two (2) IT/ICT/ITES Projects, each with project value of at least Rs. 10 Cr, in India with Government/PSU/ULBs by any Member of the Consortium Or</p> <p>c. At least Three (3) IT/ICT/ITES Projects, each with project value of at least Rs. 5 Cr, in India with Government/ PSU/ULBs by</p>	<p>We have implemented the National ANPR System of UK Government along with various other IT / ITES projects of similar nature with various other countries.</p> <p>We can bring the international standards, practices & expertise to Maharashtra Government for this project.</p> <p>Hence we request you to please allow the International Eperience also of IT/ICT/ITES Projects with Government/PSU/ULBs</p>	No Change. As per RFP

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
			any Member of the Consortium		

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
20	29	4.3.1 PQ6	Project Experience	<p>There are many organizations in India which have been working as offshore delivery centers for Global Projects been taken up by their parent organizations in their respective countries.</p> <p>Similarly 'Rave Technologies' has been delivering various IT/ITES Projects of ANPR, RLVD & eChallan domain in various countries in Europe but the projects were taken up by the name of its parent organizations in respective nations.</p> <p>Hence, Like in the Pre Qualification Criteria , the way Financial Turnover of Parent Organization is allowed , we would request you to please allow the Technical experience of Parent Organization as well.</p>	Parent Organization experience can be considered only if the bidding entity is 100% subsidiary of the parent company.

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
21	29	4.3.1 Pre-Qualification Criteria - Envelope A	PQ -6 The Bidder, or any member in case of the Consortium, in last 5 years (FY 2012-13, FY 2013-14, FY 2014-15, FY 2015-16, FY 2016-17) should have experience of:	We request the that the period of reference be reduced 3 years so that the only the latest projects that are in Maintenance phase is shown. This clause of being in maintenance phase is mentioned in the proof required for submission as well. Further, we request that the department includes consideration of a Large IT/ICT/ITES project with value exceeding Rs.50 crores in the last three years. This will ensure that department of the bidders capability to deliver large and complex projects.	No Change. As per RFP
22	31	4.4 Technical Propoasl (Envelope B)	Demo of Existing Application: The Bid Evaluation and Technical Committee may also call for a full Demo of the proposed solution. The Bidders will be required to demonstrate the functionality of the proposed application as declared by him in his Technical Proposal in this RFP.	Are you looking for a POC kind of thing? Or Normally we will will explain the features and functionalities we are going to implement in the application? If you are looking for POC then it requires an additional cost to prepare, who will bear the cost?	it is expected that the solution be ready as asked for compliance in section 10.10 Functional Compliance Matrix. And as per the clause (Demo of Existing Application) rightly highlighted, a POC is expected. Cost for the same has to be borne by the bidder.

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
23	31	4.4 Technical Proposal (Envelope B)	Bidder will have to score a minimum of 70% mark in each of the sub criteria	In Page 26, Section 4.2 Overall Evaluation Process (ii) it is written that Bidders with minimum technical score of 75 out of 100 in technical evaluation. Please Clarify.	70% is for each of the sub criteria (A to F) and 75% is for over all
24	31	4.4 Technical Proposal (Envelope B)	Please note that such a Demo may be called from each technically qualified Bidder before opening of Commercial Proposal. In any case, in the event of any deviation from the factual information provided by the Bidder in his Technical Proposal, Highway Police can reject the Bid and also ban the Bidder from participation in any future tenders in the State of Maharashtra.	We request that this clause be altered to provide an opportunity to explain any unintended gaps in the facts submitted. While the bidder will take utmost care to submit only factual and verifiable evidence, it may so happen that there is mismatch in the department's view and that of the bidder. In such case, the bidder may be allowed a chance to provide explanation, failing which the bidder may be disqualified. However, we request removal of the clause to ban the bidder from future bids in Maharashtra.	In this regard the gaps shall be identified and informed to the bidder. Bidder shall be provided stipulated time to provide their response and based on the same appropriate action shall be taken.
25	34	4.4.1 Technical Qualification Criteria- Envelope B (B2)	Experience of Bidder or Lead Bidder and Consortium members in case of consortium or OEM H/W or S/W Provider should have experience of similar projects with min. 50 devices in India during last 5 years preceding last date of submission of bid.:	50 devices of any one category or multiple categories? Any specification of devices?	50 Handheld devices to issue challan. It can be different make/model from the one offered for this RFP

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
26	35	4.4.1 Technical Qualification Criteria C1	Experience in minimum of 1 project in areas of Integrated Traffic Management Solution ANPR based eChallan eChallan CCTV based eChallan eChallan Integration with CCTV mChallan projects	We suggest that since this is an implementation project, Prior experience in Project Managing either a ULB, Government SI project be considered as an option along with the list provided	No Change. As per RFP
27			Project Manager - Experience in IT consulting/ e- Governance of Minimum 8 years. Should be BE/ B. Tech. / MBA/MCA/MCS/MCM (Computer Science/ IT/ ETC)	Please add PGDCA in the Qualification List	No Change. As per RFP

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
28	35	4.4.1 Technical Qualification Criteria B3	The Lead Bidder or in case of Consortium, the software solution provider, should have a valid CMMI Level 3/5 Certification as on the date of submission bid for this RFP	<p>Today CMMi & ISO model share same concern of Quality and Process Management.</p> <p>ISO 9001 is focused on helping organizations improve how they plan, monitor, and analyze their quality.</p> <p>ISO 27000 is focused on making organizations more secure (including cyber security best practices/standards)</p> <p>The only difference among both is CMMi is a US based Certification while ISO is a European based certification</p> <p>Hence, we request you to please allow ISO 9001 & ISO 27000 Certifications also for Technical Evaluation</p>	No Change. As per RFP
29				We request you to kindly note that CMMi certification is required only for Application development process. Since this RFP is for a Product based approach, we humbly request your good office to kindly exempt the System Integrator from producing the CMMI certification instead consider the ISO 9001 & ISO27001 certificates.	No Change. As per RFP

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
30	36	4.4.1 Technical Qualification Criteria C2	Solution Architect – Minimum 8 Years of experience.Should be BE/ B. Tech. /MBA/MCA/MCS/MCM (Computer Science/ IT/ ETC)	Please add PGDCA in the Qualification List and minimum experience 6 years.	No Change. As per RFP
31				We suggest that since this is an implementation project, Prior experience in Project Managing either a ULB, Government SI project be considered as an option along with the list provided	No Change. As per RFP
32	39	F: Presentation and Demo	Demonstration of Functionality and Device Feature	How do you plan to execute this? Are you expecting the bidder to come with a already developed solution or POC?	Refer to response of point no. 22
33	40	4.5 Commercial proposal (Envelope C)	4. The Bidder should also provide the detailed break of the Tax/Charges which Bidder would be submitting to government against every card transaction separately with commercial bid.	The bidder will definitely include all the taxation and allied charges. However, it is requested that the department assures all the bidders to abide by and accept any changes in the taxation regime implemented by the State/Central government and not make the bidder responsible based on the quote provided.	Department has in its RFP clearly mentioned all the requirement regarding taxes. It expects that all bidder shall follow the same. Department cannot guarantee at this stage whether any bidder would default on it or not. As per changes in taxes it is clarified that for any transaction/payments etc. prevailing tax structure shall be applicable.

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
34	45	5.3 Special Conditions for Evaluation	The successful Bidder shall be the agency quoting the lowest cost in the financial form(Section 10.9). However, in the event of two or more Bidder securing exactly the same cost, then Highway Police reserves the right to: a. Declare the Bidder whose technical score is highest, among the Bidder who have secured exactly the same cost score as successful Bidder , or b. Adopt any other method as decided by Highway Police at its discretion.	We strongly suggest that inorder to overcome such a situation, it is preferable to go the QCBS value. Here, again the Technical solution can be given higher weightage of 70 and commercial be accorded 30 (70:30) to ensure that the Department is able to award the Contract to the most efficient solution provider.	No Change. As per RFP
35	46	5.10 Contract Period	The validity of the period of the Contract will be for 5 years from Go-Live and it will start from the date of issue of work order by Highway Police. Highway Police reserves the rights to extend this contract based on mutual consent for another two years subject to successful implementation and result of performance delivery. In case of a mutually agreed extension for two years, the bidder or Consortium is expected to bear all	The Department to take notice that the products and prices quoted are for the initial project duration of 5 years. Those prices will not be valid from OEMs for an extension. Also, certain existing hardware of the department may be End of life and replacing them will incur cost to bidder. All these need to be adequately considered during extension. Hence, its requested to allow the bidder to provide a extension price at the end of 5 years for evaluation and award of contract extension.	No Change. As per RFP.

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
			replacement costs to ensure the specified number of devices are under support for the extended period.		
36	48	5.14 Exit Management Schedule	In case of contract being terminated by Nodal Agency, Nodal Agency reserves the right to ask IA to continue running the project operations for a period of 6 months after termination orders are issued.	We assume that we will be paid for the 6 Months after termination orders are issued. Please confirm.	Yes bidder shall be paid for the services provided there is no breach or the extension if due to fault of the service provider.

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
37			2.Transfer of Assets: ii. In case of contract being terminated by Nodal Agency, Nodal Agency reserves the right to ask IA to continue running the project operations for a period of 6 months after termination orders are issued.	The lead period for running a project post issuance of Termination order and acceptance by IA shall not be more than 30 days and all the settlement need to be completed as full and final before the last accepted date. All assets, services, etc will need to be handed over to the Department during this period. Any service requirement post 30 days will not be the bidders responsibility.	No Change. As per RFP.
38	51	5. Employees	To the extent that any Transfer Regulation does not apply to any employee of the Implementation Agency, department, or its Replacement Implementation Agency may make an offer of employment or contract for services to such employee of the Implementation Agency and the Implementation Agency shall not enforce or impose any contractual provision that would prevent any such employee from being hired by the Chairperson, PIU or any Replacement Implementation Agency.	The Department or the Replacement IA shall need to provide an undertaking to not approach the employees of the incumbent IA for the same purposes for a period of 1 year from the time to closure of contract period or for a period of 1 year from the date of termination of the IA.	No Change. As per RFP

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
39	51	6. Transfer Of Certain Agreements		The Department/Nodal Agency has to absolve the bidder and its partners of any service lag arising out of such requests and will also need to ensure that the Intellectual Property rights and other attributes of the bidder and its partner are not infringed upon during such a transfer request. This will also be entirely the responsibility of the nodal agency and any deficiency or issues arising out of this will also need to be taken up by the Department itself.	No Change. As per RFP
40	55	6 - Scope of the work - Objectives	Flexible Payment Facility - To provide for payment of fine using credit/debit cards using the handheld device .	We kindly request to please consider external PINPAD device connected to the Handheld device by USB / Blue tooth , for integrated card based payments .	As per requirement and technical specification in the RFP
41	57	6.3 Outline of Scope of Work	c. Integration of CCTV is to be done by providing interfaces where the CCTV system. The e-Challan system being built should provide build such interface and should be able to issue challan for the same.	Please confirm if the existing CCTV vendor shall provide intergration points/APIs to the bidder for executing this requirement	Department will facilitate the same.
42			Bidder needs to integrate with all applications named in RFP based on their readiness at any point of time within the contract period. However for any new application a	Request the department to confirm that a mutually agreeable change management plan will be in place and all such matters will be resolved through this committee. The cost for any additional development/AMC/integration work will be out of the scope of this present RFP	Any out of scope work shall be taken as change request. A Change management board shall be setup for the same once the project starts.

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
			Change Request will be processed	commericals and will be duly accepted by the department.	
43			V. Operations and Maintenance for 5 Years including provisioning of Consumables such as battery, printer head, rolls etc.	Please confirm that the cost of all such consumables will be on actuals. Any defect arising out of the Department's handling of the devices, peripherals will need to be adequately handled and reimbursed to the bidder. Any failure attributable to Bidder will be the bidders sole responsibility	<p>This is a transaction based model, i.e. bidder has to only quote per transaction cost.</p> <p>All consumables etc are to be estimated and considered as part of transaction. There will be no additional payment for the same.</p> <p>For any damaged or lost devices bidder has to quote the price for a unit as requested in the financial format and clarity on the definition for damaged or lost device is provided in Section 6.22 of the RFP</p>

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
44	58	Enabling the Challan Issuing Officer	The Hand held device should be capable for two-way communication through GPRS/3G/4G connection with the Central Data Center and be capable of retrieving relevant data from the database of Vahan, Sarathi & Other related databases hosted at NIC relating to the violating vehicle and/ or the driver and updating the prosecution information.	Please confirm that the Department will enable establishment of connects with the mentioned department and facilitate the data sharing for this RFP requirement.	Department shall facilitate where ever integration of application built by other vendors is required.
45	69	6.4.7 Citizen App and Website	As part of E-Challan system, a mobile app and website for citizens should be developed with the following features	Request more details on the technology platform required for this app as multiple OS based apps will need to accounted for with regards to Technical resources and cost as well.	Website platform is open for bidder to select as per their solution. For mobile the app should be available for Android and IOS platform
46	70	6.6 Hosting	Vendor will host the server in Government Empanelled Hosting Agency and the cost of the same has to be borne by the bidder.	While the bidder will provide the hosting, the cost of the same will be included in the financials of this RFP.	This is a transaction based model, i.e. bidder has to only quote per transaction cost. Hosting cost should be part of financial and included in the per transaction cost. It cannot be separate and shall be paid as per transaction cost.

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47	70	6.7 Connectivity	Cost for providing the connectivity for the e-challan application shall be borne by the Bidder. The Bidder shall submit the bills paid to the TSP and get reimbursed as per actuals from the Dept. The selected bidder, the TSP and the Department shall enter into a tri-partite agreement for provisioning of telecom bandwidth for this project. Payment for such bandwidth shall be made by the selected bidder directly to the TSP.	It is recommended that the Bidder will identify the best TSP for this opportunity. The Department and TSP will get into a Bipartisan Agreement and the bills be directly paid to TSP. It is not under the purview of the Bidder to provide Network connectivity. Also, any issues arising out of non payment of dues by department shall not be attributed to delay in Service Delivery by the bidder.	Correction This is a transaction based model, i.e. bidder has to only quote per transaction cost. Bidder has to identify suitable TSP. The bidder will include the cost of connectivity within the per transaction cost. It shall not be paid separately. As per the TRAI rules Department, Bidder and TSP all have to enter into a tri-partite agreement.
48	70	6.8 Training and Capacity Building	NA	It is recommended that the bidder shall take the Train the Trainer approach where in Bidder will train the most efficient Officers of the department on the usage of the application and the they inturn provide training to the rest of the officers.	It is bidders responsibility to train the users. While champions may be identified but as and when required the training will need to be provided by the bidder
49	72	6.9 - 1	The purchaser shall conduct Final Acceptance Testing on receipt of intimation of commission of the whole project from the Bidder only after the acceptance of FAT reports by Highway Police, the entire infrastructure (including e-Challan application) would be	Does this also include Performance Load testing of eChallan application i.e. With regards to the performance of these applications when the users concurrently/simultaneously access them? What is the Minimum and maximum number of concurrent users (estimated) for this application? This question is from Performance testing	For Load Testing Purpose Bidder can assume 35% of users for concurrent transactions.

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			deemed to have been commissioned.	perspective, since the application would have to support peak usage, when it is rolled out?	

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50	73	6.10 Operation & Maintenance (O&M)	The SI would setup a Helpdesk with 3 executives on 24X7 basis at State Highway Office and 3 executives for Mumbai Traffic separately. (Mumbai)	But in page No. 95, the following statement is written Team for Mumbai comprising of 3 Helpdesk members for Citizens and Staff and should be able to speak in Hindi, Marathi & English Team for rest of Maharashtra comprising of 5 Helpdesk for Citizens and Staff and should be able to speak in Hindi, Marathi & English So total 8 No. executives are being stated herewith. Please clarify on this.	<p>Correction Statement on Page 95 stands true "Call Center team needs to be divided in 2 parts • Team for Mumbai comprising of 3 Helpdesk members for Citizens and Staff and should be able to speak in Hindi, Marathi & English • Team for rest of Maharashtra comprising of 5 Helpdesk for Citizens and Staff and should be able to speak in Hindi, Marathi & English'</p> <p>Please ignore the statement "The SI would setup a Helpdesk with 3 executives on 24X7 basis at State Highway Office and 3 executives for Mumbai Traffic separately. (Mumbai)" on page 73</p>

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
51	74	6.10 Operation & Maintenance (O&M)	The Highway Police shall have discretion to direct the Service Provider to increase the support staff for Helpdesk if it feels that current deployment is not meeting the project need.	The Bidder will ensure that the Manpower committed to the operations are optimal and meets requirement of the RFP. However, if the department needs additional personnel to meet the requirements, the cost needs to be appropriately provided to the bidder as all the manpower and commercials are reviewed and agreed upon.	For maintenance of the application and other operational needs post go live bidder needs to estimate on its own. If department feels that the team deployed is not able to handle the load and not able to meet the required SLA department may ask to increase the team size without any extra cost. For Local support staff at each district/city as mentioned in section 6.17 and helpdesk if any extra resources are required the same shall be taken as change request with the rates provided in Financial format.
52	75	c. Vendor Management Services	i. The SI shall coordinate with external vendors, for upkeep of equipment deployed to meet the SLA and shall liaison with various vendors/OEMS for all items as described in BoM of this RFP.	The Bidder shall only be responsible for equipment quoted, procured and implemented as part of this RFP. Any additional equipment as-is in the department is out of scope for the bidder.	Bidder shall be responsible for any equipment/software procured as part of RFP and in scope of the bidder

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
53	75	6.10 - C - e, 7.1 - 2	e. Responsible for SLA Monitoring, Fault Reporting, and co-ordinate for Troubleshooting with the Telecom Service provider to rectify network error (if required).	To manage such an important initiative with sizable infrastructure, we request you to kindly lay more emphasis for this tool and have the SI procure industry standard solution to manage the IT set-up. These tools are useful in the managed/private cloud as well. There is a need mentioned of EMS tool but specs are missing – have attached EMS specs to which most Tier 1 OEM's will comply, requesting you to add EMS specs so SI's can provide enterprise grade tool.	Requirements are clearly mentioned in the RFP. Bidder is open to choose their own solution.
54	78	6.13.1 Technical Specification 6.13.1 Hand Held Device	CPU : Quad Core 1.2 GHz or higher	Request you to ammend the Processor Speed as 1GHz or higher.	No Change. As per RFP
55	Payment : The Device should be EMV certified at the time of go-live		Request you make the ammendment as Payment Transaction device can be externally connected with Bluetooth or through USB.	As per requirement and technical specification in the RFP	
56	Expansion Slot. : 1 Micro SD, 32 GB or higher.		Why External slot is required? Generally from security angle, this slot is not recommended. E.g. Many corporate in banking and financial sector block USB ports for security compliance. (user can insert anything in this slot which defeat security policy.) MDM solution do not recommend expansion slot.	As per requirement and technical specification in the RFP	
57	Barcode SCANNER : 1D Laser Class I/II/2D CMOS Imager/QR Code Reader		(Confirmation only) : If 5 MP camera can read QR Code, separate barcode reader is not required.	As per requirement and technical specification in the RFP.	

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75			Micro ATM 1.5.1 Standards	we kindly request to please consider NPCI Micro ATM 1.5.1 specs.which specifications are accepted and standard for all for ac payment prevalent in country and accepted by all banks.Also Adhaar pay rendered by all banks can be used effectivily due to its near to zero MDR (tansaction cost taken for intra bank transaction which are higher in card base transaction) and also avoid fraud related to card missuse.In addition Spot KYC of the defaulter can be done with connecting device to Adhaar platfom.	No Change. As per RFP.
58			WEIGHT - Maximum 600 gms (including battery & Printer inbuilt/separate)	We kindly request to please consider the weight of the terminal up to 750 gms keeping in view of the robust usage of terminal for field operations.	No Change. As per RFP.
59			DISPLAY - 4 Inch Color WVGA and above, IPS/TFT	We kindly request to please consider 3.5 Inch Touch screen TFT Color LCD with 320*240 pixels ; virtual keypad on LCD.	No Change. As per RFP
60			BATTERY - 3,000mAh Li-Polymer or Li-ion	We kindly request to please consider Li-Polymer 7.4v/ 2600mAh.	No Change. As per RFP
61			CPU - Quad Core 1.2 GHz or higher	We kindly request to please consider ARM Cortex A9 @ 1GHz.	No Change. As per RFP

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62			OS - Android 4.0 and above or Windows Embedded Handheld 6.0 and above	We kindly request to please consider LINUX OS (3.0.35) keeping in view of the data security of the terminal and project.	Agreed. Linux OS can be considered. Bidder will have to ensure that all SLA are met.

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63	82	6.18	Phase-1 Go-Live : Commissioning of required E-Challan Devices across Five Locations Mumbai, Pune, Nagpur, Navi Mumbai, Thane	<p>1).Which date and what documentation is required to consider as go live date to release first payment from Maharashtra Police. That is please clarify the sign of criteria for Pilot and Post Pilot City/ District.</p> <p>2). From which date Project Tenure of 5 years will be calculated. Our understanding is from the date of Go live.</p> <p>3). Can we have Nasik in first phase instead of Nagpur ? This way implementation team can be focused in Western Maharashtra.</p>	<p>For go live signoff following approvals shall be required.</p> <p>1) Propose Solution Document 2) System Requirement Specification Document 3) Detailed Design with architecture document. 4) UAT Plan 5) UAT Test Cases 6) UAT Signoff 7) Confirmation of Deployment of resources as per RFP and RFP response by bidder 8)Delivery of required devices and accessories as per RFP and RFP response by bidder 9)Training Completion for users identified 10) Setting up of Helpdesk. 11) One week of operation with solution in production without any outages i.e. 95% uptime 12) All supplied devices for the city should be accounted for in the system by showing it has been logged in atleast once. Phase 1 golive will be</p>

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					<p>considered after the above approvals are provided for all the 5 cities.</p> <p>5 years will be counted from Phase 1 go live.</p> <p>Nasik shall not be considered for first phase.</p>

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
64	83	6.18.1 Payment Terms	Payment will be done to the system integrator per transaction on quarterly basis after deducting the penalty if any	Please clarify if per transaction mean per challan created through the system.	Transaction mean per challan created through the system
65	95	Section 9, S.No : 2	Accessories such as Vehicle Charger, Additional battery for the device.	Who will install USB charging unit on vehicle? Who will be responsible for Vehicle electric part warranty ? Does every officer has office vehicle?Is additional Battery required ? Please note 3,000mAh should be more than enough considering 25 challans a day. In our opinion vehicle battery chargers and extra battery is not required.	Charging unit here is meant as provision of travel cable for devices to be charged on vehicle. Additional battery is not required, but the bidder may want to budget some additional batteries to meet SLA for downtime of device during operations.

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
66	95	Section 9, S.No : 3	4G SIM Cards should be 3G compatible.	Why such a restrictions? If Devices are 3G then no point in having 4G cards. Directly 3G cards are enough . We understand from Page 60 sec 6.4.1 subpoint iv : Handheld Device should be able to run Solution that enables traffic field personnel to access the main server via GPRS/3G/4G connectivity.& Page 57 sec 6.3: Providing 3G/4G Connectivity.	<p>Clarification Devices should be running on minimum 4G, however if there is degradation on network it should automatically switch to any other mode</p> <p>It is further clarified that it will be bidders responsibility to choose the right telecom partner(s) as per the need of individual region/area/city/district.</p> <p>Bidder is responsible to meet the required SLA shall not be excused for any SLA due to connectivity issue of telecom service provider.</p>
67	110	10.7	Annexure – 7: Turnover details of Bidder and Consortium Members.	Request to have separate format for Consortium Members since Certified Auditors are not the same.	Please refer to corrigendum for the updated format.

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68	14 and 102	2.1.8 and 10.3	<p>8. All the signatories of the Consortium Agreement shall be authorized by a Power of Attorney signed by the respective Managing Director or Board resolution and authorization letters of Board of Directors of the Companies.</p> <p>Annexure 3: Format for Power of Attorney On Non -judicial stamp paper of Rs 100 duly attested by notary public, and Signed by Authorized Signatory of the Bidder, if running in multiple pages should have sign and seal on all pages</p>	On page no 14 power of Attorney should be on letterhead on page no 102 it is mentioned it should be on stamp paper. Which is correct?	Clarification Power of Attorney should be on Rs. 100 non-judicial stamp paper
69	NA	NA	Addition of new clause	Considering the state of Cyber security, is is requested that the department consider inclusion of a strong cyber security solution to monitor and maintain the application during the 5 year project implementation period.	We have already asked for an MDM solution and clarified our security requirements.

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70		Others		where will the seating arrangement be for implementation vendor team during Go - Live and Post Go - Live . We shall arrange our laptops, destops But please clarify whether the department will provide internet connection for vendor team.	Location will be decided later but will be in Mumbai for the core team and helpdesk. For Local support staff it will be decided by each of the individual city/district unit within their region. Department shall provide Premise & Electricity anything over and above will be bidders responsibility
71		Others		when will the operation and maintenance period start? Will it be after Pilot GO - Live or after all the cities are covered.	Operations and Maintenance will start once go live is signed off for Phase 1 as mentioned in point 63 Count of 5 years will start for that day.
72		Others		There are ceratin Features asked in functional compliance matrix like Aadhar integration, we assume you are asking for copability as for each sceneraio for Aadhar there will always be customization required,Such features cannot be out of the box features.	System has to be capable of integration.
73		Others		Our understanding is for capability like Aadhar, Vahan, Sarathi Maharashtra	Yes department shall help in getting all required approvals.

#	Page No.	Section No	Clause Mentioned in RFP	Correction Sought	Response
				police will provide all the permission and required link to the vendor.	
74		Others		We kindly request to please consider for MAKE IN INDIA Product with BIS Certification, NABL and DSIR recognised R&D for the Handheld terminal hardware.	RFP does not limit such devices. Bidders are free to quote their solution.