



Corrigendum to the Request for proposal (RFP) for the Selection of System Integrator for Maharashtra Emergency Response System

Tender Ref No. DGP/17/6162/Police Control Room Mod (Dial112) 81/2017

Date: 15-11-2017, Tender No. 1557



Maharashtra Police



Sr. No.	Reference in RFP	Original RFP Clause/ Description	Corrigendum/ Clarifications
1.	Corrigendum to RFP Dated 14-02-2018 (RFP Volume – I 3.5.Pre-Qualification Criteria) 3.5.1 Pre-Qualification Criteria for Sole Bidder/ Lead Bidder	<p>The Sole Bidder or the Lead Bidder of consortium should have an average annual turnover of minimum 650 Crores in each of the last three financial years (FY 2014-15, 2015-16, 2016-17)</p> <p>In case of Consortium, the average annual turnover of the Consortium member should be a minimum of INR 250 Crores in each of the last three financial years (FY 2014-15, 2015-16, 2016-17)</p>	<p>The Sole Bidder or the Lead Bidder of consortium should have an average annual turnover of minimum 650 Crores for last three financial years (FY 2014-15, 2015-16, 2016-17)</p> <p>In case of Consortium, the average turnover of the Consortium member should be a minimum of INR 250 Crores for last three financial years (FY 2014-15, 2015-16, 2016-17)</p>
2.	Corrigendum to RFP Dated 14-02-2018, Sr No 2. (RFP Ref : Volume – I 3.5.Pre-Qualification Criteria) 3.5.1 Pre-Qualification Criteria for Sole Bidder/ Lead Bidder	<p>Average annual turnover from one or more of the “Specific Business Areas” as mentioned below for Sole bidder or Lead Bidder / Consortium member (in case of consortium) in each of the last three financial years (FY 2014-15, 2015- 16 and 2016-17).</p> <p>Marks shall be allotted as given below:</p> <ul style="list-style-type: none"> · More than INR 800 Crore = 70 marks · More than INR 400 - up to INR 800 Crore = 60 marks · More than INR 200 - up to INR 400 Crore = 50 marks <p>“Specific Business Areas”</p> <ul style="list-style-type: none"> · Emergency Response Services · Call centre/contact centre operations · IT System Integration Services 	<p>Average turnover for last 3 Financial Years (FY 2014-15, 2015-16, 2016-17)from one or more of the “Specific Business Areas” as mentioned below for Sole bidder or Lead Bidder / Consortium member (in case of consortium) in last three financial years (FY 2014-15, 2015- 16 and 2016-17).</p> <p>Marks shall be allotted as given below:</p> <ul style="list-style-type: none"> · More than INR 800 Crore = 70 marks · More than INR 400 - up to INR 800 Crore = 60 marks · More than INR 200 - up to INR 400 Crore = 50 marks <p>“Specific Business Areas”</p> <ul style="list-style-type: none"> · Emergency Response Services · Call centre/contact centre operations · IT System Integration Services

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3.	Volume III - Contract agreement & Service Level agreement Sec 45.5 , SI No 2	<p>Measurement Target</p> <p>>=95% of the calls recorded as events within 105 seconds >=90 to <95% of the calls recorded as events within 105 Seconds < 90% of the calls recorded as events within 105 seconds</p>	<p>>=95% of the calls recorded as events within 120 seconds >=90 to <95% of the calls recorded as events within 120 Seconds < 90% of the calls recorded as events within 120 seconds</p>																														
4.	Volume – I Important Dates	<table border="1"> <thead> <tr> <th data-bbox="656 703 1032 778">Activity</th> <th data-bbox="1032 703 1283 778">Revised Dates</th> </tr> </thead> <tbody> <tr> <td data-bbox="656 778 1032 823">Tender Number</td> <td data-bbox="1032 778 1283 823">1557</td> </tr> <tr> <td data-bbox="656 823 1032 935">Posting of response to pre-bid queries</td> <td data-bbox="1032 823 1283 935">14-02-2018 17:30 Hr</td> </tr> <tr> <td data-bbox="656 935 1032 1082">Due date for Online Submission of tender(Bid Preparation and Hash submission)</td> <td data-bbox="1032 935 1283 1082">07-03-2018 17.30 Hrs</td> </tr> <tr> <td data-bbox="656 1082 1032 1157">Close of technical Bid</td> <td data-bbox="1032 1082 1283 1157">07-03-2018 17.30 Hrs</td> </tr> <tr> <td data-bbox="656 1157 1032 1232">Close of Price Bid</td> <td data-bbox="1032 1157 1283 1232">07-03-2018 17.30 Hrs</td> </tr> <tr> <td data-bbox="656 1232 1032 1378">Online Final Confirmation(Decryption & Re-encryption)</td> <td data-bbox="1032 1232 1283 1378">From 07-03-2018 10:01 hrs up to 08-03-2018 17.30 hrs.</td> </tr> </tbody> </table>	Activity	Revised Dates	Tender Number	1557	Posting of response to pre-bid queries	14-02-2018 17:30 Hr	Due date for Online Submission of tender(Bid Preparation and Hash submission)	07-03-2018 17.30 Hrs	Close of technical Bid	07-03-2018 17.30 Hrs	Close of Price Bid	07-03-2018 17.30 Hrs	Online Final Confirmation(Decryption & Re-encryption)	From 07-03-2018 10:01 hrs up to 08-03-2018 17.30 hrs.	<table border="1"> <thead> <tr> <th data-bbox="1359 703 1753 778">Activity</th> <th data-bbox="1753 703 2040 778">Revised Dates</th> </tr> </thead> <tbody> <tr> <td data-bbox="1359 778 1753 823">Tender Number</td> <td data-bbox="1753 778 2040 823">1557</td> </tr> <tr> <td data-bbox="1359 823 1753 868">Date of issuance of Corrigendum -II</td> <td data-bbox="1753 823 2040 868">06-03-2018</td> </tr> <tr> <td data-bbox="1359 868 1753 1015">Due date for Online Submission of tender(Bid Preparation and Hash submission)</td> <td data-bbox="1753 868 2040 1015">14-03-2018 17.30 Hrs</td> </tr> <tr> <td data-bbox="1359 1015 1753 1090">Close of technical Bid</td> <td data-bbox="1753 1015 2040 1090">14-03-2018 17.30 Hrs</td> </tr> <tr> <td data-bbox="1359 1090 1753 1165">Close of Price Bid</td> <td data-bbox="1753 1090 2040 1165">14-03-2018 17.30 Hrs</td> </tr> <tr> <td data-bbox="1359 1165 1753 1289">Online Final Confirmation(Decryption & Re-encryption)</td> <td data-bbox="1753 1165 2040 1289">From 15-03-2018 10:01 hrs up to 16-03-2018 17.30 hrs.</td> </tr> <tr> <td data-bbox="1359 1289 1753 1364">Date of technical Bid opening</td> <td data-bbox="1753 1289 2040 1364">17-03-2018 15:00 pm</td> </tr> </tbody> </table>	Activity	Revised Dates	Tender Number	1557	Date of issuance of Corrigendum -II	06-03-2018	Due date for Online Submission of tender(Bid Preparation and Hash submission)	14-03-2018 17.30 Hrs	Close of technical Bid	14-03-2018 17.30 Hrs	Close of Price Bid	14-03-2018 17.30 Hrs	Online Final Confirmation(Decryption & Re-encryption)	From 15-03-2018 10:01 hrs up to 16-03-2018 17.30 hrs.	Date of technical Bid opening	17-03-2018 15:00 pm
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5.	RFP Vol I Page 40 Section 4.4 Warranty & Maintenance	Refer to Section 4.4 , Warranty & Maintenance New Addition /Clarification	<p>The bidder shall provide a warranty for the entire duration of the contract for all the components, equipment, software and hardware manufactured, developed or supplied by it or any third party for the purpose of providing Services under "Service Level Agreement" as per the Agreement.</p> <p>The bidder shall ensure defect free operation of the entire solution and shall replace any such components, equipment, software and hardware which are found defective and during the entire warranty period bidder shall apply all the latest upgrades/patches/releases for the software after appropriate testing.</p> <p>No additional costs shall be paid separately for the warranty other than the costs quoted by the System Integrator and as specified in the contract.</p>														
6.	RFP Vol I RFP Section 2.8	Ref Section 2.8 Earnest Money Deposit New Addition/Clarification	EMD shall be valid for a period of 225 days from the last date of submission of the bid.														

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	Earnest Money Deposit		
7.	RFP Vol III Section D , Annexures	New Addition – OEM Authorization Form	<p>1.3 Annex III: OEM Authorization</p> <p>Undertaking from OEM on Authorization of use of their OEM products</p> <p>(OEM Company letterhead)</p> <p>[Date]</p> <p>To</p> <p>MERS Nodal Officer Police Headquarters Mumbai, Maharashtra</p> <p>Sub: Authorization of <company name of SI> to Provide Services Based on Our Product(s)</p> <p>Sir,</p> <p>This is to certify that I/We am/are the Original Equipment Manufacturer in respect of the products listed below. I/We confirm that <name of SI> (“SI”) have due authorization from us to provide services, to Maharashtra Police, that are based on our product(s) listed below as per Request for Proposal (RFP) document relating to providing of the solution, Implementation, training & maintenance services, Information Technology Infrastructure and System Integration services to</p>

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			<p>Maharashtra Police. We further endorse the warranty, contracting and licensing terms provided by SI to Maharashtra Police</p> <p>Sr. No. Product Name Remarks</p> <ol style="list-style-type: none"> 1. 2. 3. <p>Yours faithfully,</p> <p>Authorised Signatory</p> <p>Designation</p> <p>OEM's company name</p> <p>CC: SI's corporate name</p>
8.	RFP Vol II Section 5.15.1. Page 53	The GIS application will provide centrally located GIS engine and obtain the data from GIS data based on coordinates obtained and plot the same on map for viewing. GIS engine should be tightly integrated with the CAD software and both CAD and GIS engine should be from the same product family.	The GIS application will provide centrally located GIS engine and obtain the data from GIS data based on coordinates obtained and plot the same on map for viewing. GIS engine should be tightly integrated with the CAD software.